



NAVAL SUPPLY SYSTEMS COMMAND

U. S. FLEET & INDUSTRIAL SUPPLY CENTER YOKOSUKA

Picture of the week

May is Asian Pacific American Heritage (APAH) Month. Gina Tapia, Fleet and Industrial Supply Center, Yokosuka's new ombudsman, displays traditional clothing, cultural art and crafts of Asian and Pacific Islanders.

In 1990, recognition of APAH was expanded when President George Bush designated May to be APAH Month. May was chosen to commemorate the immigration of the first Japanese immigrants to the United States in 1843. (Photo by Keiichi Adachi, CFAY Public Affairs)



## Logistics Support Representatives – an integral part of service

Story and photo by  
KEIICHI ADACHI,  
CFAY Public Affairs

Fleet and Industrial Supply Center (FISC) actively supports United States Navy ships forward-deployed to the Western Pacific region, as well as hundreds of visiting foreign commercial vessels.

FISC provides a variety of logistics support services and products including material management, contracting, transportation fuel services, customer services, hazardous material management and household goods movement support to meet the needs of

U.S. naval ships that range in size from mammoth aircraft carriers to swift guided missile frigates. In turn, Sasebo provides support to amphibious ships and mine sweepers. A vital link in the supply chain, the responsibility of well-coordinated logistics services to forward-deployed ships is managed by Logistics Support Representatives called LSRs, who operate out of FISC's Logistics Support Center.

The Logistic Support Center, serves as the primary point of contact between forward-deployed ships and their shore support resources.

According to FISC, Yokosuka-based SKC(AW) Armand Lariza, Deputy,

Customer Service Office,

maintaining effective communication is extremely important when ships are in a deployed situation, because their support needs can change and require immediate attention. For example, timeliness is a crucial factor for FISC LSRs when striving to provide quality service that effectively meets the needs of ships

at sea. According to Lariza, solving problems when ships are pierside can usually be corrected face-to-face on the spot, but while deployed, distance and time are factors. He added, "We need to provide the Fleet and especially forward-deployed units with dependable means of connectivity that includes secure Internet protocol network (SIPRNET) addresses, standard e-mail addresses, secured phone numbers, as well as reliable contingencies."

One of six FISCs within Naval Supply Systems Command, FISC, Yokosuka specializes in providing services unique to their customers needs. The command is the only forward-deployed support facility with the manpower, experience and technical expertise required to provide premium quality customer service support to the fleet and to valued shore-based commands. Throughout the supply chain Logistics Support Representatives remain an integral part of service.



SH1(SW) Charlie M. Rojas (center) of Fleet and Industrial Supply Center's (FISC) Logistics Support Center uses face-to-face communication to take care of USS Vincennes (CG 49) ET3 Julio Pedroza's needs at the FISC Customer Service counter.

## Continued support for fallen shipmate

By FISC, Yokosuka Public Affairs

The loss of a service member impacts the entire military community. Lt. Nathan "O.J." White of Strike Fighter Squadron (VFA) 195 known as the "Dambusters," an F/A-18 Hornet pilot attached to the USS Kitty Hawk (CV 63), was a committed husband, dedicated father and concerned shipmate. Although there are many who never met him, we respectfully empathize with his ultimate sacrifice to uphold liberties so dearly cherished.

U.S. Fleet and Industrial Supply Center's (FISC) personnel based in Yokosuka, Sasebo and Okinawa, Japan are arranging several fundraising events to raise money for the White Children's College Fund along with Kitty Hawk homecoming celebrations scheduled throughout the month of May.

These fundraising activities allow FISC personnel to remember Lt. White, his sacrifice and to contribute their support to the White family. Donations collected through FISC-sponsored events will be deposited in a pre-established education fund. Those wishing to make a contribution to the family, can mail checks payable to the "White Children's College Fund," account number 243104278, Community Bank, PSC 477 Box 30, FPO AP 96306. Your participation and assistance are greatly appreciated.



## Stamp out baled rags

By Lt. VIC LOPEZ, FISC Marketing

An effective alternative to baled towels, Fleet and Industrial Supply Center's (FISC) Shop Towel Recycling Program (STRP) is a successful initiative that provides Western Pacific Region customers with immediate monetary and environmental benefits. High-quality cotton towels introduced through STRP are to be used for removing oil, lubricants and petroleum products.

One goal of the STRP is to stamp out the use of baled towels. Baled towels are the least absorbent of all towels in the supply inventory, but are still used extensively throughout the Navy for cleaning, maintenance and repair operations. In addition, cost and effective use of resources were also factors considered in shifting from baled towels to reusable products. For example, on an average ship deployment approximately 100-200 baled towels of a typical 500-rag bale are unusable and

must be thrown away. One time use combined with replacement and soiled towel disposal costs incurred by commands, makes continued use of baled towels a less viable approach.

On the other hand, high-quality cotton shop towels introduced as part of STRP are more absorbent, can be laundered and reused, thereby reducing costs over baled towels. In an effort to assist forward-deployed ships operating out of Yokosuka, Sasebo and Okinawa, Japan transition from baled towels to STRP cotton towels, FISC Hazmat provided deploying ships with approximately 20,000 of the easy to distinguish red, orange, and white towels to kick off their programs. FISC Hazmat and contracting departments continue to provide commercial sources to satisfy customer requirements for high quality, reusable shop towels. The program is also being expanded to support fleet customers in Singapore, Bahrain, Okinawa and Atsugi, Japan.

By coordinating the requirements for

numerous commands currently participating in the program, FISC was able to obtain a dramatic discount that significantly reduced the unit price and realized immediate savings according to FISC Hazmat representatives.

FISC, Yokosuka's Regional Hazardous Material Minimization Division has the primary responsibility for managing hazardous material and reducing the waste stream for shore based support facilities and ships underway. Under the program, a local contractor provides a laundry service for soiled towels. The contractor will drop off a pre-arranged quantity of towels, and dirty towels will be picked up on a set schedule. Customers are only charged for each towel washed, plus a fee for any lost towels.

The Shop Towel Recycling Program enhances the readiness of Navy activities by:

- Reducing the cost of procuring baled towels and the cost associated with the disposal of oily towels
- Meets environment compliance regulations
- Reduces inventories of baled towels

- Provides a more efficient delivery of goods and services
- Provides a higher quality product at a lower cost

The cost of STRP cotton towels is \$12 per 100, vice \$46 for an equivalent amount of baled rags not including associated costs for disposal of soiled baled rags. Another benefit is reduced storage requirements. Baled towels use nine cubic feet of space, but STRP towels use only one cubic foot.

STRP is another example of how FISC Yokosuka is teaming with customers to meet and exceed expectations. The program also makes better use of resources and pursues partnerships and regionalization opportunities, which are customer focused and cost effective. STRP further reinforces the motto, "Reduce, Reuse, and Recycle," and enhances the working environment and quality of life for its customers' employees.

For more information, please contact Robert Ocampo at 243-8390 for ship issues, and Yoshihiro Hashimoto at 243-5859 for shore issues, or check links on [www.yoko.fisc.navy.mil](http://www.yoko.fisc.navy.mil).

**Ready. Resourceful. Responsive!**